



International  
Labour  
Organization



## **Technical workshop on decent work for persons with disabilities in the tourism sector**

**ILO HQ, Geneva 2-3 December 2019**

### **Objectives of the workshop**

The overall objectives of the workshop is to discuss with key stakeholders how to promote decent work for persons with disabilities in the tourism sector. More specifically:

- To share examples of good practice
- To discuss the synergies between accessible tourism and employment of persons with disabilities in the tourism sector
- To discuss the megatrends of the tourism sector and how these can lead to more decent work for persons with disabilities

### **Format of the meeting**

We are expecting about 20 participants representing the different stakeholders that play or can play a role in promoting the employment of persons with disabilities in the tourism sector.

All participants will have time to intervene in the different sessions.

### **Monday 2 December**

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| <b>12:30</b>       | Arrival and registration   |
| <b>13:00-14:00</b> | Opening session including representatives from ILO, UNWTO, ITUC and IOE (tbc)  |
| <b>14:00-14:30</b> | Roundtable presentation and presentation of programme  |
| <b>14:30-15:00</b> | Coffee break   |
| <b>15:00-15:30</b> | Presentation of background paper on decent work for persons with disabilities in the tourism sector, by <i>Ivor Ambrose</i> (ENAT)   |
| <b>15:30-17:00</b> | Presentation of examples of decent work of persons with disabilities in the tourism sector: Success factors and lessons learned. <ul style="list-style-type: none"><li>○ <i>Aradhana Lala</i>, Lemon Tree Hotels</li><li>○ <i>Magnus Berglund</i>, Scandic Hotels (remote participation)</li><li>○ <i>Paola Vulterini</i>, (remote participation)</li><li>○ <i>Sylvana Lakkis</i>, LUPD (remote participation)</li></ul> |
| <b>17:00</b>       | Networking   |

## **Tuesday 3 December 2019**

- 09:00-09:30** Sum-up of day 1 and programme for day 2
- 09:30-11:00** Megatrends in the tourism sector and its potential for the employment of persons with disabilities, introduced by *Igor Stefanovic* (UNWTO)
- 11:00-11:30** Coffee break
- 11:00-13:00** Synergies between accessible tourism and the employment of persons with disabilities in the tourism sector, introduced by *Ivor Ambrose* (ENAT)
- 13:00-14:00** Lunch break
- 14:00-15:30** The role of partnerships among relevant stakeholders (employers, trade unions, Ministries of Labour, tourism authorities, disability organizations), introduced by *Matias Espinosa* (IOE) and *Chidi King* (ITUC)
- 15:30-16:00** Coffee break
- 16:00-17:15** The way forward
- 17:15-17:30** Closing remarks